

Frequently Asked Questions Vacation Care

1. Do you offer care in the school holidays?

Yes, we have an interesting and exciting vacation care program with a range of in-house and off-premises activities.

2. What types activities do you offer?

The activities include sports clinic days, horse riding, dancing, BMX riding and movie days. Our program is tailored to the interests of children in the local community. It's action-packed and always full of variety.

3. What are the hours of operation for vacation care?

We are open from 6.30am to 6.30pm.

4. What is the cost?

For in-house activities \$55 per day plus a fee for materials where required. For off-premises activities, the price ranges from \$65 to \$75 per day.

5. What does that include?

That price includes all food and equipment and where necessary insurance and travel expenses.

6. Is government assistance available for vacation care?

Our Centre is licensed and highly accredited by the NCAC. By contacting the Family Assistance Office and quoting our Customer Reference Number 407 185 690H your rebate entitlement can be calculated. You will need to provide us with your CRN and your child's CRN on the enrolment form.

7. What do I need to bring?

We will let you know prior to the day if there are any special requirements for your particular activity. (eg. covered shoes, backpack, etc)

8. Do I need to book?

Yes, to ensure you don't miss out we suggest you book as there are limited positions available.

9. Do I need to pay a deposit on booking?

Yes, we have a limited number of places on our program and require a \$25 deposit for each day booked with the balance payable on the day. The deposit is non-refundable if a cancellation is made less than 24 hours prior to the date booked and the place cannot be filled.

10. On which days are each activity held?

Each holiday period we try to accommodate as many varied activities as we can. Please visit our website www.melc.com.au for the latest vacation care program.

